

cloudscout.one what's next CW 39

Product: Exchange

This report contains items, where the 'check before' dates are in the current month and items with upcoming 'check before' dates for the next two months. This is an update-report containing only new or changed items during CW 39.

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What's next to do Major Items

Microsoft 365 admin center: Microsoft 365 Priority Accounts		67145
		check before: 08/31/2020
		Status: Rolling out
		Created: 09/25/2020
		Product: Exchange, Microsoft 365 admin center
		Platform: Online, World tenant
		Scope: Administration, Compliance, Licensing
		Ring: General Availability
		Type: New feature, Admin impact
		Tenant:
Docu to check	Working instructions for IT Support	
More Info URL	https://docs.microsoft.com/en-us/microsoft-365/admin/setup/priority-accounts?view=o365-worldwide	

check before:	09/21/2020
Status:	
Created:	09/15/2020
Product:	Azure Active Directory, Exchange, Office app, OneNote, Outlook, SharePoint
Platform:	Online, World tenant
Scope:	Security, User, Administration
Ring:	

Updated September 22, 2020: We have updated this post to ensure it is displaying as intended.

Office has introduced a modern and OAuth based authentication mechanism in Office 2016 and Microsoft 365 Apps for enterprise Win32 clients. Modern auth has been the default way of authentication in Office apps since the release of Office 365 ProPlus, more than 4 years ago. We however allowed customers to override this behavior by setting a regkey EnableADAL to 0 so that they could continue to use the legacy form of authentication against Microsoft 365 resources like SharePoint. This legacy form of authentication was powered by a library called IDCRL. It should be noted that the legacy form of authentication for Exchange Online is basic auth, which is different from IDCRL.

Our data suggests that less than 1% of commercial/organization users have overridden the default setting and are still using IDCRL for authentication purposes in Microsoft 365 Apps for enterprise. Modern auth is a more secure way of signing-in. It also allows additional security features like AAD conditional access using multi-factor authentication and device compliance and policies around them.

We are going to remove support for IDCRL library in newer builds of Microsoft 365 Apps for enterprise so that applications like Word, Excel, PowerPoint, OneNote will always use modern authentication with Microsoft 365 resources. This change will not impact Outlook, which uses basic authentication to communicate with Exchange when the EnableADAL regkey is set to 0.

Key points:

Major: Retirement

Timing:

Starting with Current Channel of Microsoft 365 Apps for enterprise version 2010

Semi-Annual Enterprise Channel (Preview) starting version 2102 in March 2021

Semi-Annual Enterprise Channel in July 2021.

Action: No action, this is for awareness

	Type:	User impact	Tenant:
Docu to check	Service Description, Automation / Scripts, Working instructions for IT Support, User Knowledge base		
MS Preparations	There is nothing you need to do as this notice is for awareness.		
MS How does it affect me	When the change is implemented, users may see a sign-in prompt on each impacted device. Note: this affects only newer builds of Microsoft 365 Apps for enterprise and does NOT impact Office 2016 and 2019 perpetual products.		

As originally announced in MC200104 (January '20) we will be retiring legacy eDiscovery tools soon.

When this will happen

There are several key dates for this retirement and we're now approaching the October 1, 2020 milestone.

In-Place eDiscovery and Holds in the Exchange admin center (EAC)

July 1, 2020: You won't be able to create new searches and holds, but you can still run, edit, and delete existing searches at your own risk.

Microsoft Support will no longer provide assistance for In-Place eDiscovery Holds in the EAC.

October 1, 2020: The In-Place eDiscovery Holds functionality in the EAC will be placed in a read-only mode. This means you'll only be able to remove existing searches and holds.

*-MailboxSearch cmdlets

July 1, 2020: You won't be able to use the New-MailboxSearch cmdlet to create new In-Place eDiscovery searches and In-Place Holds, but you can still use the other cmdlets to run, edit, and delete existing searches and holds at your own risk. Microsoft Support will no longer provide assistance for these types of searches and holds.

October 1, 2020: As previously stated, the In-Place eDiscovery Holds functionality in the EAC will be placed in a read-only mode. This also means that you won't be able to use the New-MailboxSearch, Start-MailboxSearch, or Set-MailboxSearch cmdlets. You'll only be able to get and remove existing searches and holds.

For more information, please see "<https://docs.microsoft.com/en-us/microsoft-365/compliance/legacy-ediscovery-retirement?view=o365-worldwide>" Retirement of legacy eDiscovery tools.

check before:

10/01/2020

Status:

Created:

09/23/2020

Product:

eDiscovery, Exchange,
Microsoft 365 admin center,
Microsoft Compliance center

Platform:

Online, World tenant

Scope:

Administration, Compliance,
Security, User

Ring:

Type:

Tenant:

Effects for Operations

additions from MC200104:
Automatic assignments via Exchange / PowerShell of legal hold might break.

Recommendations

additions from MC200104:
Check your processes and tool, which set legal hold and eDiscovery functions and features, due to the retirement of Exchange Admin Center In-Place eDiscovery Holds, supporting cmdlets and EWS.

Links

MC200104

Description

additions from MC200104:
Microsoft plans massive changes to the eDiscovery and legal hold features.

Docu to check

Working instructions for IT Support, Service Description, Automation / Scripts

Linked Item Details

MC200104 Title : (Updated) Retirement of Exchange Admin Center In-Place eDiscovery and Holds
MC200104 Url : <https://docs.microsoft.com/microsoft-365/compliance/legacy-ediscovery-retirement>
MC200104 Info Url : <https://docs.microsoft.com/microsoft-365/compliance/overview-ediscovery-20>

More Info URL

<https://docs.microsoft.com/microsoft-365/compliance/legacy-ediscovery-retirement>

MS Preparations

Migrate all usage to Microsoft 365 eDiscovery or appropriate alternatives. These are described at: "<https://docs.microsoft.com/en-us/microsoft-365/compliance/legacy-ediscovery-retirement>" Retirement of legacy eDiscovery tools. If you're interested in migrating existing In-Place eDiscovery searches and holds to the Microsoft 365 compliance center, please see "<https://docs.microsoft.com/en-us/microsoft-365/compliance/migrate-legacy-ediscovery-searches-and-holds?view=o365-worldwide>" Migrate legacy eDiscovery searches and holds to the Microsoft 365 compliance center.

MS How does it affect me

Any holds created by using In-Place eDiscovery Holds in the EAC (or by using the corresponding cmdlet) will continue to preserve data. In-Place eDiscovery searches and holds can be removed at any time.

Prevent/Fix: Shared mailboxes inaccessible due to license expired error

MC222773

A change was made to Exchange Online to correct the way unlicensed mailbox access is handled. This change may cause Shared mailboxes to be inaccessible due to a license expired error.
Note: If you are not experiencing the following license expired error you can safely disregard this message
"The mailbox isn't available. This may have occurred because the license for the mailbox has expired. To find out how to gain access to this mailbox again, contact the person who manages your email account."

check before:

10/01/2020

Status:

Created:

09/24/2020

Product:

Azure Active Directory,
Exchange

Platform:

Online, World tenant

Scope:

Administration

Ring:

Type:

Admin impact,
User impact

Tenant:

Docu to check	Working instructions for IT Support
MS Preperations	If you are experiencing the error message that the license has expired and the mailbox is showing as a shared mailbox in both On-Prem AD and Azure AD but in Exchange Online it is not a shared mailbox, run the following cmdlet using "https://docs.microsoft.com/powershell/exchange/connect-to-exchange-online-powershell" Exchange Online PowerShell: Set-Mailbox -Type Shared
MS How does it affect me	This could cause delegates who are accessing shared mailboxes to no longer have access. This occurs because both On-Prem AD as well as Azure AD see the mailbox as Shared, but Exchange Online still sees the mailbox as a User mailbox.

What's next to do normal Items

What's next to do minor Items

Advanced Audit: optional 10 year audit log retention add-on		68805
To help meet rigorous regulatory and internal compliance obligations or conduct longer running investigations, organizations can now add 10-year audit log retention to Advanced Audit. Once enabled, you can access the logs in the Microsoft 365 compliance center or through the Office 365 Management Activity API. The events will also soon be accessible across Microsoft 365 compliance solutions. 10-year audit lot retention is generally available and E5 customers can try the feature today for a limited time at no additional cost. An add-on will be required from early 2021 to access this capability	check before:	08/31/2020
	Status:	Rolling out
	Created:	09/22/2020
	Product:	Exchange, Microsoft Compliance center, OneDrive, Teams, Yammer
	Platform:	Android, World tenant
	Scope:	Compliance, Licensing, Administration
	Ring:	General Availability
	Type:	New feature Tenant:
Docu to check	Service Description	

Advanced Audit: Mail send events		68807
Mail send event is generated when a user sends, replies to, or forwards an email. Whether the action was malicious or unintentional, this event can let investigators know what metadata was contained in the emails sent from a compromised account.	check before:	08/31/2020
	Status:	Rolling out
	Created:	09/22/2020
	Product:	Exchange, Microsoft Compliance center, Yammer, OneDrive
	Platform:	World tenant, Online
	Scope:	Compliance, Security
	Ring:	General Availability
	Type:	New feature Tenant:

CAUTION New item - "Launched"**Advanced eDiscovery: First set of Graph APIs in Public Preview****68808**

The first set of Graph APIs that are available in public preview enables organizations to call the APIs to get a list of cases, read the properties of a case, and create, update, delete and retrieve information on the cases. Similar actions are available for your review set and review set queries. For example, you can automatically apply the auto generated query to filter out duplicate items, or you can automatically apply your own custom query to your review set.

check before: **08/31/2020**
Status: **Launched**
Created: 09/22/2020
Product: eDiscovery, Exchange, Graph API, Microsoft Compliance center, Office 365 Advanced Compliance, Yammer
Platform: Developer, World tenant
Scope: Compliance, Developer
Ring: Beta Channel
Type: New feature Tenant:

Docu to checkUser Knowledge base, Working instructions for IT Support

Advanced Audit: User searches**68806**

User search event, which is generated when a user search was performed on Exchange Online or SharePoint Online. This is valuable especially if a malicious actor accessed an account to search for sensitive material. By analyzing the search query, an investigator can understand the kind of content being searched for.

check before: **08/31/2020**
Status: **Rolling out**
Created: 09/22/2020
Product: Exchange, Microsoft Compliance center
Platform: Online, World tenant
Scope: Compliance, Security
Ring: General Availability
Type: New feature Tenant:

Docu to checkWorking instructions for IT Support

Outlook on the web is adding support for suggested replies for conversations in Chinese (People's Republic of China) for customers with mailboxes in the Asia-Pacific (APAC) region. This message is associated with Microsoft 365 "https://www.microsoft.com/microsoft-365/roadmap?rtc=1filters=searchterms=67126" Roadmap ID 67126. When this will happen We will begin rolling this out to Targeted Release customers in late September. We will begin rolling this out to Standard Release customers at the end of September. The rollout will be complete in early October.	check before:	09/29/2020
	Status:	In development
	Created:	09/23/2020
	Product:	Exchange, Outlook
	Platform:	Online, Web, World tenant
	Scope:	AI, User
	Ring:	General Availability

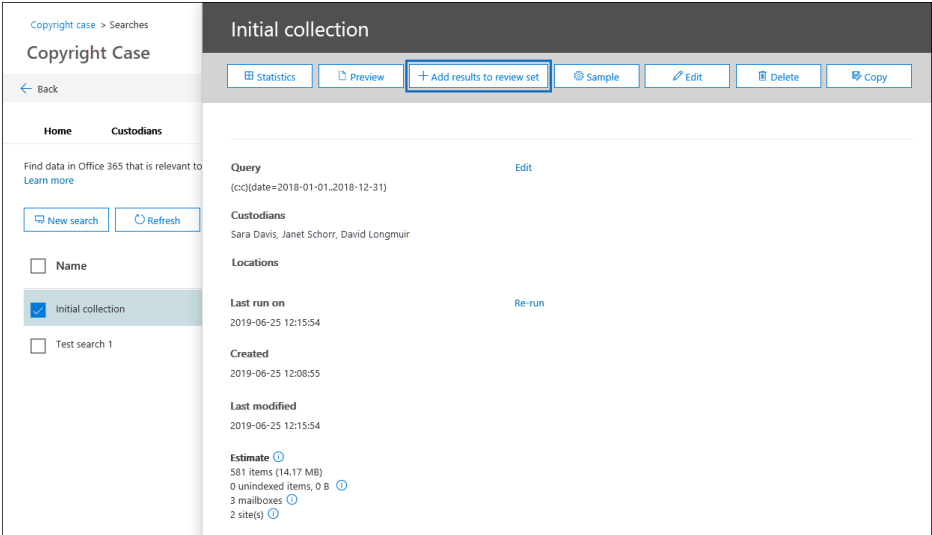
Type: Feature update, User impact Tenant:

Links	67126
Docu to check	User Knowledge base, User Trainings
Linked Item Details	67126 Title : Outlook: Outlook on the web - Suggested replies now available in Chinese (People's Republic of China) 67126 Description: Outlook on the web is adding support for suggested replies for conversations in Chinese (People's Republic of China) for customers with mailboxes in the Asia-Pacific (APAC) region.
MS Preparations	You might consider updating your user documentation and training. "https://support.microsoft.com/office/use-intelligent-technology-in-outlook-on-the-web-and-outlook-com-24b30683-8340-4b69-b8ac-4193ec528a70" Learn about suggested replies "https://support.microsoft.com/office/change-the-time-zone-and-language-settings-in-outlook-on-the-web-65239869-12e7-4a9d-bca1-76b0ad7ce273" Learn how to check or update your language settings in Outlook on the web
MS How does it affect me	Suggested replies are short email responses that "https://support.microsoft.com/office/use-intelligent-technology-in-outlook-on-the-web-and-outlook-com-24b30683-8340-4b69-b8ac-4193ec528a70" appear at the bottom of an email message. When your users receive a message in email that can be answered with a short response, Outlook suggests three responses that they can use to reply with a couple of clicks. Outlook may suggest short responses to email messages when this rolls out to your tenant and (1) a user has a conversation in one of those languages; (2) their language setting in Outlook on the web is set to Chinese (People's Republic of China); and (3) their mailbox is located in the Asia-Pacific (APAC) region.

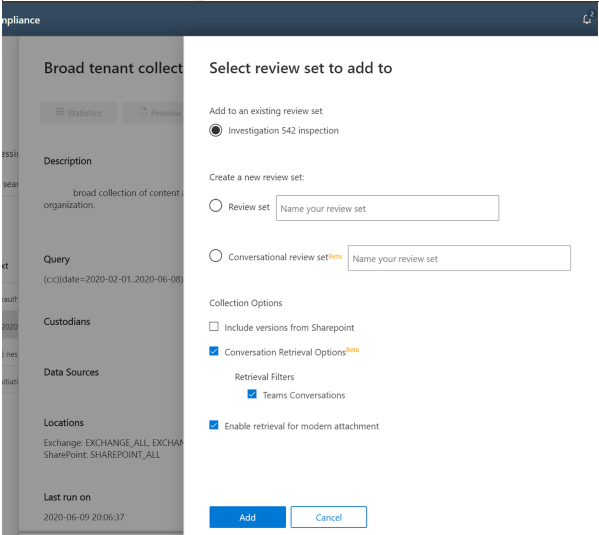
Advanced eDiscovery will now support linked content (modern attachments) from OneDrive and SharePoint Online (OD/SPO). Linked content can be shared in Teams and Yammer chat messages and Outlook emails.		check before:	09/29/2020
This message is associated with Microsoft 365"		Status:	Rolling out
https://www.microsoft.com/microsoft-365/roadmap?filters=searchterms=66185" Roadmap ID 66185.		Created:	09/23/2020
When this will happenWe will begin rolling this out in late September and expect the rollout to be complete by the end of October.		Product:	eDiscovery, Exchange, Office 365 Advanced Compliance, OneDrive, Outlook, SharePoint, Teams, Yammer
		Platform:	Online, Web, World tenant
		Scope:	Administration, Compliance, Security, User
		Ring:	General Availability
Type:	Admin impact, New feature	Tenant:	

Links	66185
Pictures in MC	https://docs.microsoft.com/microsoft-365/media/c1b4fc00-7a15-4587-b9b0-ce594bb02e4d.png http://img-prod-cms-rt-microsoft-com.akamaized.net/cms/api/am/imageFileData/RE4GbHJ?ver=4c5bf
Docu to check	Working instructions for IT Support
Linked Item Details	<p>66185 Title : Advanced eDiscovery: Supporting linked content from OneDrive and SharePoint Online (modern attachments)</p> <p>66185 Description: To help streamline discovery of linked content, Advanced eDiscovery natively groups linked content from OneDrive and SharePoint Online in the same family as the original Outlook email or Teams and Yammer chat message—streamlining the process of collecting, reviewing, and exporting the related content without additional configuration.</p>
MS Preperations	<p>Ask the Advanced eDiscovery manager in your organization to review this new functionality in a pre-production tenant and to determine how your organization might use this enhanced document retrieval in its investigations.</p> <p>Learn more:</p> <p>"https://docs.microsoft.com/microsoft-365/compliance/add-data-to-review-set#define-options-to-scope-your-collection-for-review" Define options to scope your collection for review</p> <p>"https://techcommunity.microsoft.com/t5/microsoft-security-and/improving-ediscovery-workflows-and-enhancing-your-forensic/ba-p/1696658" Improving eDiscovery workflows and enhancing your forensic investigations</p>
MS How does it affect me	<p>Advanced eDiscovery in Microsoft 365 provides an end-to-end workflow to preserve, collect, review, analyze, and export data that's responsive to your organization's internal and external investigations.</p> <p>When Advanced eDiscovery administrators and managers use the Search tool to identify relevant documents, they can add those search results to a review set.</p> <p>Exchange 2016 introduced document collaboration that allowed on-premises users to integrate attachments stored on OD/SPO directly into email sent from Outlook on the web. Document collaboration is now supported by all Outlook clients. Rather than attach a file to an email, users insert a link to a file that is stored in OD/SPO. This feature is often called modern attachments, and it reduces storage demands on the Exchange server. However, because these files are stored outside of the Exchange server, until now they were not included in a collection and review set. Your Advanced eDiscovery team now has three options for collecting the results of a search into a review set (pre-existing or new):</p> <p>Conversational review set (beta) Select this to see email and chat enabled as threaded conversations.</p> <p>Enable retrieval for modern attachment Select this to review documents referenced in Outlook as a modern attachment (a link to a SPO/ODB source) as well as any SPO/ODB documents that are included as a link in Outlook or Teams.</p> <p>Include versions from SharePointSelect this to make a copy of all versions of a SharePoint file per the version limits and search parameters of the collection.</p>

Image



Image



Outlook: Outlook on the web - Email nudges

67154

Nudges can help you remember to reply to or follow up on messages by bringing them to the top of your message list.

check before:	09/30/2020
Status:	In development
Created:	09/26/2020
Product:	Exchange, Outlook
Platform:	Education, US Instances, Web, World tenant
Scope:	UI, AI
Ring:	General Availability, Targeted Release
Type: User impact, New feature	Tenant:

Docu to check

User Knowledge base, User Trainings

Exchange: Cross-tenant mailbox migration now available (Public Preview)				67128
This feature is for customers with multiple tenants. It allows customers to perform self-service tenant-to-tenant mailbox migrations using the New-MigrationBatch PowerShell cmdlet or the Exchange admin center.		check before:		09/30/2020
		Status:		Rolling out
		Created:		09/22/2020
		Product:	Exchange, Microsoft 365	admin center
		Platform:	World tenant, Online	
		Scope:	Administration	
		Ring:		Preview
	Type:	New feature	Tenant:	
Docu to check	Automation / Scripts, Working instructions for IT Support			

Microsoft Information Protection: Auto-classification with sensitivity labels in SPO, EXO, OneDrive for gov clouds			67125
<p>Auto-classification with sensitivity labels in OneDrive, SharePoint Online, and Exchange Online will soon be available in GCC and GCC-High environments. Sensitivity labels are central to Microsoft Information Protection, enabling you to label important content to associate it with protection policies and actions like encryption and visual marking. With this release, you can start using sensitivity labels at scale for documents stored on OneDrive and SharePoint Online, and for emails in transit in Exchange Online automatically without manual user input.</p>	check before:		09/30/2020
	Status:	In development	
	Created:	09/16/2020	
	Product:	Exchange, Information Protection - Office 365, Microsoft Information Protection, OneDrive, SharePoint	
	Platform:	Online, US Instances	
	Scope:	Compliance, Security, User	
	Ring:	General Availability	
	Type:	New feature, Admin impact	Tenant:
	Docu to check	Service Description, Automation / Scripts, User Knowledge base	
More Info URL	https://docs.microsoft.com/en-us/microsoft-365/compliance/apply-sensitivity-label-automatically?view=o365-worldwide#how-to-configure-auto-labeling-policies-for-sharepoint-onedrive-and-exchange		

Outlook on the web: Option to start meetings late

67108

Similar the option to end meetings early, we are adding the option to have the meetings you create start 0-15 mins after the specified time. You will be able to set this up in Settings/Calendar/Events and Invitations once it is released.

check before: **09/30/2020**
Status: **In development**
Created: 09/22/2020
Product: Exchange, Outlook
Platform: Education, US Instances, Web, World tenant
Scope: UI, User
Ring: Targeted Release, General Availability
Type: New feature, User impact Tenant:

Docu to check User Knowledge base

Records Management: Regulatory record labels

MC222757

As announced at Ignite, we're introducing the public preview of regulatory record labels which further enhance immutability of labeled items. These new labels prevent metadata changes, records movements, and records versioning. They also block users and administrators from removing a label once applied.

This message is associated with Microsoft 365

"[https://www.microsoft.com/microsoft-](https://www.microsoft.com/microsoft-365/roadmap?filters=&searchterms=63062)

365/roadmap?filters=&searchterms=63062" Roadmap ID 63062.

When this will happenThis feature is available now worldwide.

check before: **10/01/2020**
Status: **Rolling out**
Created: 09/24/2020
Product: Exchange, OneDrive, SharePoint, Skype for Business, Teams
Platform: Online, World tenant
Scope: Administration, Compliance, Security
Ring: Preview, Targeted Release
Type: Admin impact, New feature Tenant:

Links	63062
Docu to check	Service Description, User Knowledge base, Working instructions for IT Support
Linked Item Details	<p>63062 Title : Records Management: Regulatory Records (public preview)</p> <p>63062 Description: Provides customers the ability to declare items in SharePoint Online as regulatory items. These labels are more stringent label vs record labels. Targeted to Financial services or other industries who have WORM compliance requirements. Will update the Cohasset assessment to include SharePoint Online.</p> <p>63062 Url : https://docs.microsoft.com/en-us/microsoft-365/compliance/records-management?view=o365-worldwide</p>
MS Preperations	<p>Review a "https://docs.microsoft.com/microsoft-365/compliance/records-management#compare-restrictions-for-what-actions-are-allowed-or-blocked" detailed comparison of the restrictions a regulatory record label enforces, including which actions are allowed or blocked.</p> <p>If you would like to take advantage of this new functionality, "https://docs.microsoft.com/microsoft-365/compliance/declare-records" here's how to get started.</p> <p>"https://docs.microsoft.com/microsoft-365/compliance/records-management" Learn about records management in Microsoft 365.</p>
MS How does it affect me	<p>If your organization requires records to comply with high immutability standards, you can leverage regulatory record labels to enforce the maximum restrictions available in Microsoft 365.</p> <p>This new capability, when configured as recommended, can help you meet SEC 17a-4, FINRA Rule 4511, and CFTC Rule 1.31 (c) – (d) requirements for SharePoint, OneDrive for Business, Exchange email messages, and certain Teams and Skype for Business content.</p>



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