

cloudscout.one what's next CW 39

Product: Teams

This report contains items, where the 'check before' dates are in the current month and items with upcoming 'check before' dates for the next two months. This is an update-report containing only new or changed items during CW 39.

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What's next to do Major Items

(Updated) New Power Platform features coming to Teams

MC219363

Updated September 11, 2020: We have updated the content below to provide additional information.

We are adding new "<https://powerplatform.microsoft.com/>" Power Platform features to make it easier for customers to create, deploy and manage key business apps and chatbots directly within Microsoft Teams.

This message is associated with Microsoft 365

"<https://www.microsoft.com/microsoft-365/roadmap?filters=searchterms=66407>" Roadmap ID 66407.

When this will happen

The rollout will begin in mid-September (previously mid-August) and be complete by the end of September (previously August).

check before:

08/04/2020

Status:

Rolling out

Created:

07/28/2020

Product:

Power Automate, Teams,
Power apps

Platform:

Online, World tenant

Scope:

Administration, Licensing,
User, Compliance

Ring:

General Availability

Type:

Admin impact,
New feature,
Updated
message, User
impact

Tenant:

Links	66407
Docu to check	Service Description, User Knowledge base
Linked Item Details	<p>66407 Title : Microsoft Teams: Microsoft Oakdale in Teams</p> <p>66407 Description: Select Microsoft 365 and Office 365 subscriptions that include Power Apps and Power Automate are expanding with the introduction of Microsoft Project Oakdale– a built-in, flexible datastore supporting relational, image and file data with a one-click experience for deploying solutions natively in Teams. With Project Oakdale, Power Apps capabilities included in select Microsoft 365 and Office 365 licenses will expand to provide an integrated app studio for users to build and deploy custom apps within Teams. Similarly, Power Virtual Agents capabilities are being introduced to Teams. Users will now be able to build and deploy custom chatbots in Project Oakdale environments directly within Teams. New Power Automate capabilities will also be available in Teams, including the ability to trigger flows directly from Teams messages.</p> <p>66407 Url : https://techcommunity.microsoft.com/t5/microsoft-teams-blog/microsoft-teams-is-shaping-the-future-of-work-with-low-code-apps/ba-p/1507180</p>
MS Preperations	<p>Once this update is complete, you will see new service plans – Microsoft Project Oakdale and Power Virtual Agents for Teams – in the list of plans included with your subscription. These changes will not impact other features in your subscription, besides what is mentioned above. However, you may consider updating your internal documentation to reflect these additional capabilities, as needed.</p> <p>The following admin controls are available in Teams Admin center to enable/disable the new functionality in public preview –</p> <p>App permissions policies: Admins can turn the Power Platform maker/builder experience off or on in Teams by selecting Power Apps and/or Power Virtual Agents applications available under 'Microsoft Apps'. This setting is available for a specific set of users or for the tenant all up.</p> <p>Note: Admins can turn the Power Platform one-click deployment experience off or on in Teams by selecting Shared Power Apps and/or Shared Power Virtual Agents applications available under 'Microsoft Apps'. This setting is available for a specific set of users or for the tenant all up.</p> <p>More information on App permissions policies can be found here: "https://docs.microsoft.com/en-us/microsoftteams/teams-app-permission-policies" Manage app permission policies in Microsoft Teams</p> <p>Existing Power Platform functionality within Office 365 remains unchanged.</p> <p>Learn more at the "https://techcommunity.microsoft.com/t5/microsoft-teams-blog/microsoft-teams-is-shaping-the-future-of-work-with-low-code-apps/ba-p/1507180" Microsoft Teams blog.</p>
MS How does it affect me	<p>Select Microsoft 365 and Office 365 subscriptions that include Power Apps and Power Automate are expanding with the introduction of Microsoft Project Oakdale – a built-in, flexible datastore supporting relational, image and file data with a one-click experience for deploying solutions natively in Teams.</p> <p>Your users will be able to access these public preview features in Teams beginning in mid-September.</p> <p>With Project Oakdale, Power Apps will provide an integrated app studio that lets users build and deploy custom apps within Teams.</p> <p>Your end users will also be able to build and deploy custom chatbots in Teams with the introduction of Power Virtual Agents.</p> <p>We are also adding Power Automate capabilities, including the ability to trigger flows directly from Teams messages.</p> <p>This new Power Platform functionality for Teams is included at no additional cost with your Microsoft 365 and Office 365 licenses. Existing Power Platform functionality available for use in Office 365 more broadly outside of Teams remains unchanged.</p>

Introducing the Lists app in Teams

MC220295

We are pleased to launch the Lists app in Microsoft Teams for all Teams clients. This "<https://techcommunity.microsoft.com/t5/microsoft-365-blog/announcing-microsoft-lists-your-smart-information-tracking-app/ba-p/1372233>" feature is related to Microsoft 365 Lists which is accessible via Lists home (MC218031, July 7, 2020).

Key points

Microsoft 365 "<https://www.microsoft.com/microsoft-365/roadmap?filters=&searchterms=64162>" Roadmap ID 64162
Timing: early September and complete by mid-October 2020
Roll-out: tenant level
Control type: Teams admin control
Action: Review and assess

check before: **08/20/2020**
Status: **Launched**
Created: 08/13/2020
Product: Microsoft Lists, SharePoint, Teams
Platform: Windows Desktop, Online, Web, World tenant
Scope: Administration, User
Ring: General Availability

Type: Admin impact, New feature, User impact
Tenant:

Compliance

additions from MC218031:

Make an assessment if confident or sensitive data might be exposed via Microsoft list to external parties.

Recommendations

additions from MC218031:

You should check in which way the new Microsoft lists feature product fits into your landscape especially in terms of task management another lists. Also, the Microsoft landscape in terms of Microsoft to do and planner should be evaluated.

Links

64162,MC218031

Config Options

additions from MC218031:

It is expected that the new Microsoft list feature can be disabled in the sub-SKU licensing part or via another switch if not needed.

Opportunities

additions from MC218031:

With Microsoft lists you can let you use is easily create lists with some logic without a TI or developer involvement.

Comments

additions from MC218031:

Microsoft Lists home (web) and mobile app – Create new lists, share and access recent and favorite lists in one location

Microsoft Teams + Microsoft Lists – Create a new list or embed an existing list directly in a Teams channel - combining lists with side-by-side conversation

Ready-made templates help you get started quickly – Jumpstart common scenarios with preconfigured structure, forms, views, and formatting

Customizable views, smart rules, and sharing keep everyone in sync

Description

additions from MC218031:

Track issues, assets, routines, contacts, inventory and more using customizable views and smart rules and alerts to keep everyone in sync.

Pictures in MC

<https://gxcuf89792.i.lithium.com/t5/image/serverpage/image-id/192318i48972C7176732F6B/image-size/large?v=1.0&px=999>

Docu to check

User Knowledge base, User Trainings

Linked Item Details

64162 Title : Microsoft Lists - Lists app in Microsoft Teams - built on SharePoint

64162 Description: Team members will be able to both create new lists and add existing ones as tabs in Teams' channels. The new Lists app in Microsoft Teams can be accessed by clicking "+" to add a new tab, and then select "Lists" to get started.

64162 Url : <https://aka.ms/TheIntrazone>

MC218031 Title : (Updated) Introducing Microsoft Lists home (web)

MS Preparations

This feature ships default ON; Lists is pre-installed for all Teams users and is available directly in the tab gallery of every team and channel.

Teams admins can control the availability of the app using

"<https://docs.microsoft.com/microsoftteams/teams-app-permission-policies>" app permission policies.

Consider notifying your end users about the availability of the Lists App and update your end user training and documentation should you enable this for your tenant.

Learn more

"<https://techcommunity.microsoft.com/t5/microsoft-365-blog/announcing-microsoft-lists-your-smart-information-tracking-app/ba-p/1372233>" Announcing Microsoft Lists - Your smart information tracking app in Microsoft 365

"<https://support.microsoft.com/office/get-started-with-lists-in-microsoft-teams-c971e46b-b36c-491b-9c35-efeddd0297db>" Lists in Teams end user documentation

"<https://docs.microsoft.com/microsoftteams/manage-lists-app>" Manage the Lists app for your organization in Microsoft Teams

"<https://aka.ms/MSLists>" Microsoft Lists resource center

"<https://techcommunity.microsoft.com/t5/microsoft-teams-blog/what-s-new-in-microsoft-teams-build-edition-2020/ba-p/1394224>" What's New in Microsoft Teams | Build Edition 2020

MS How does it affect me

The Lists app in Microsoft Teams brings lists in team SharePoint sites into the collaboration and teamwork canvas of channels and facilitates conversations around list items. With this app, end users can work on their favorite lists from within Teams.

After adding the Lists app, users can carry out all functions of Microsoft Lists (home) and SharePoint lists, including adding/editing columns, filtering, sorting, formatting, and exporting to Excel.

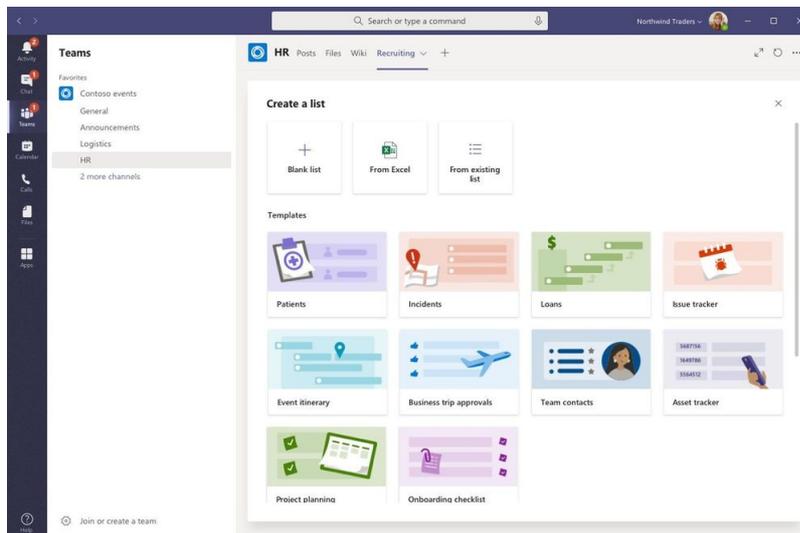
Create a new list which will reside in the team site, and pin the list to the channel tab

Pin any existing list they have access to the (the or a) tab

Start a channel conversation about a list item after clicking the list to see a full stage view.

Lists created using the Lists app and Lists created in SharePoint are identical.

Image



(Updated) New Microsoft Teams meeting pre-join experience

MC220785

Updated September 22, 2020: To ensure the best possible experience for our users, we are delaying some of our deployments to reduce the amount of change flowing into the services. Please see the updated roll-out timeline below

Our new pre-join experience makes it easier for users to select audio and video sources before joining a Teams meeting.

Key points

Microsoft 365 "<https://www.microsoft.com/en-us/microsoft-365/roadmap?searchterms=64931filters=searchterms=67089>" Roadmap ID 67089

Timing: early October (previously mid-September) through mid-October (previously end of September)

Roll-out: user level roll-out

Control type: user control

Action: review and assess

check before: **08/28/2020**
Status: **Rolling out**
Created: 08/22/2020
Product: Teams
Platform: World tenant, Windows Desktop, Web
Scope: User
Ring: General Availability

Type: New feature, Updated message, User impact
Tenant:

Links 64931,67089

Pictures in MC <http://img-prod-cms-rt-microsoft-com.akamaized.net/cms/api/am/imageFileData/RE4DBEe?ver=7fe9>

Docu to check User Trainings, User Knowledge base

Linked Item Details

67089 Title : Microsoft Teams: new Teams meeting pre-join experience
67089 Description: We are improving upon the pre-join meeting experience for Teams meetings. The new pre-join screen includes easier discovery for audio, video, and device selection configurations before joining a Teams meeting.

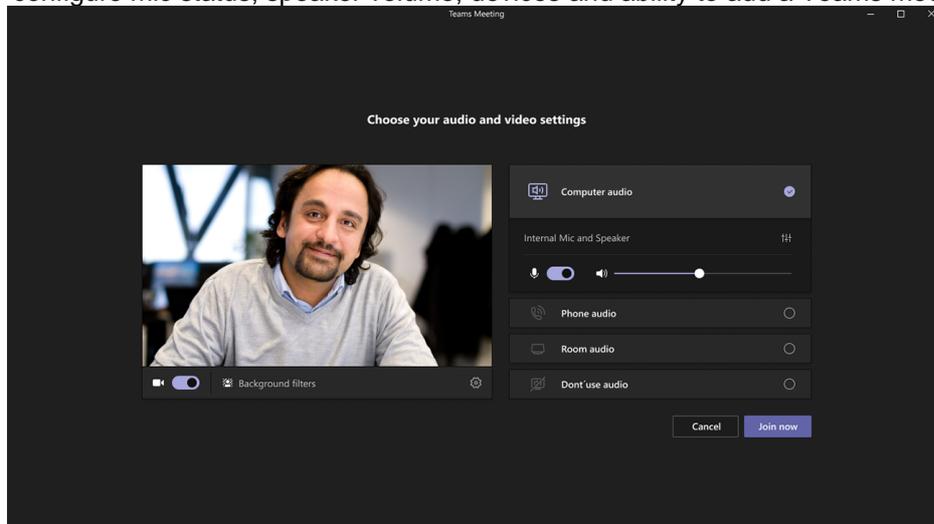
64931 Title : Yammer: New reactions for post
64931 Description: Users will be able to react to posts in Yammer. New reactions include Like, Love, Laugh, Sad, Celebrate, and Thanks.

64931 Url : <https://support.microsoft.com/en-us/office/use-reactions-in-new-yammer-02b05cf1-e920-4891-a5a4-0f181948adad>

MS Preperations You might want to update your training material and any other help docs.

MS How does it affect me The new pre-join experience retains the video toggle underneath the preview window and adds quick and clear access to "<https://www.microsoft.com/en-us/microsoft-365/blog/2020/06/12/custom-backgrounds-microsoft-teams-video-meetings-fun-comfortable-personal/>" background filters. All the available Audio options are now clearly detailed to the right of the preview window with the option to configure mic status, speaker volume, devices and ability to add a Teams meeting room.

Image



List creation from templates Visual refresh in SharePoint sites

MC222600

List creation from SharePoint sites will get a visual refresh and users will get the additional capability to create lists from eight built-in templates. These updates are already part of the Microsoft Lists app and Lists in Teams rollouts – we are bringing the same goodness to SharePoint sites too.

Key points:

Microsoft 365 Roadmap ID: "<https://www.microsoft.com/en-us/microsoft-365/roadmap?rtc=1%26filters=&searchterms=67137>" 67137

Timing: Targeted release: Gradually rolling out end of September through mid-October

Standard release: Gradually rolling out mid-October through end of October

Rollout type: Tenant level

Action: Review, assess and educate

check before:

09/29/2020

Status:

In development

Created:

09/22/2020

Product:

Microsoft Lists, SharePoint, Teams

Platform:

Online, World tenant

Scope:

Administration, User, Developer

Ring:

Targeted Release

Type:

New feature,
User impact

Tenant:

Links 67137

Pictures in MC <http://img-prod-cms-rt-microsoft-com.akamaized.net/cms/api/am/imageFileData/RE4FEuC?ver=4a3d>
<http://img-prod-cms-rt-microsoft-com.akamaized.net/cms/api/am/imageFileData/RE4FH0G?ver=ab26>

Docu to check User Knowledge base, User Trainings

Linked Item Details 67137 Title : SharePoint: new create list experience
67137 Description: With the introduction of Microsoft Lists, we introduced a new user interface when creating lists from the Lists home page and within Teams. You'll now see this new experience when creating a new list from within a SharePoint site. Click New List and you'll see the updated experience to create lists.
67137 Url : <https://aka.ms/MSLists/blog/SharePoint>

MS Preparations You might want to notify your users who create lists from SharePoint sites about these upcoming changes, update your user training, and prepare your help desk.
Known issues with this release

None

Learn more

Here are some useful resources for admins as well as end users:

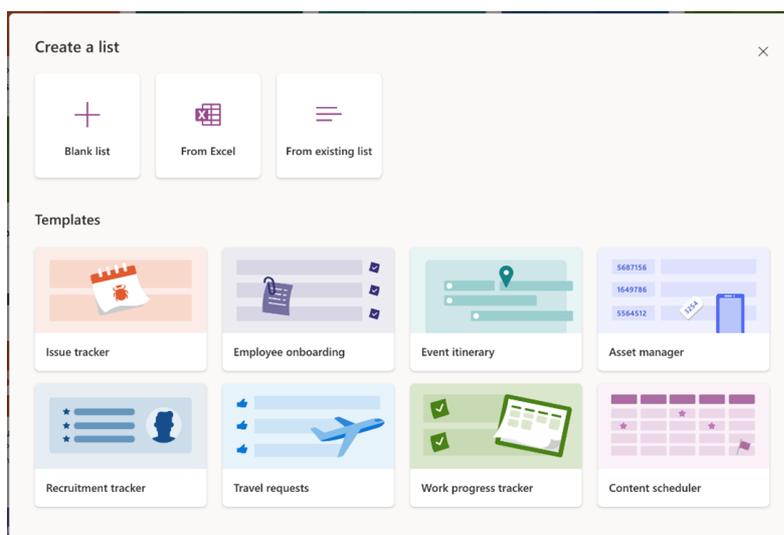
"<https://support.microsoft.com/en-us/office/list-templates-in-microsoft-365-62f0e4cf-d55d-4f89-906f-4a34e036ded1>" List templates in Microsoft 365: this article details all the templates available for list creation.

"<https://support.microsoft.com/en-us/office/create-a-list-from-a-template-70b008a2-7a3d-4223-83d8-345e0313974d>" Create a list from a template: this article details the process of creating a list from a template.

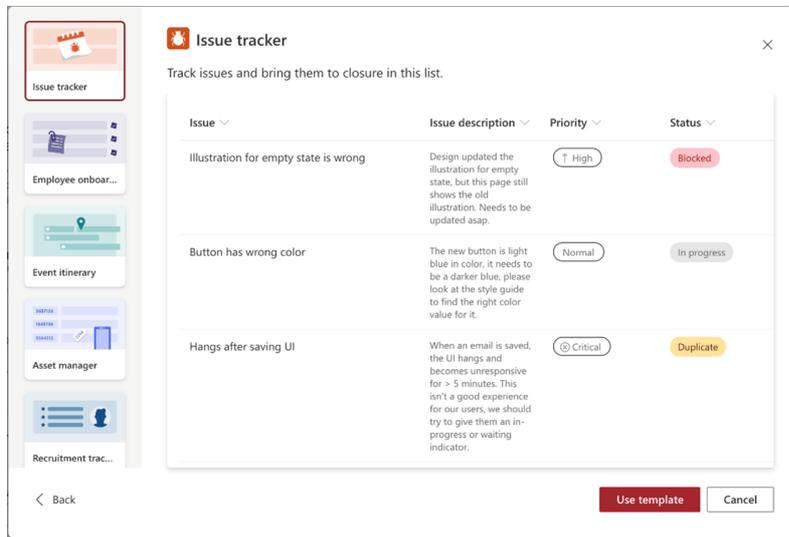
"<https://support.microsoft.com/en-us/office/create-a-list-in-sharepoint-0d397414-d95f-41eb-addd-5e6eff41b083>" Create a list in SharePoint: this article shows the visual updates that will come with this feature rollout.

MS How does it affect me Two changes are part of this feature rollout.
Users will now be able to create lists from eight built-in templates from SharePoint sites (from site contents or from the site homepage).
Existing list creation flows will be visually refreshed to align with the updates that users are already seeing as part of the Microsoft Lists app and Lists in Teams.

Image



Image



Microsoft Information Protection: Data loss prevention for Microsoft Teams

65383

Data loss prevention (DLP) capabilities in Microsoft 365 government clouds will be extended to include Microsoft Teams chat and channel messages, including private channel messages. If your organization has DLP, you can now define policies that prevent people from sharing sensitive information in a Microsoft Teams channel or chat session.

check before: **10/31/2020**
Status: **In development**
Created: **06/27/2020**
Product: **Microsoft Information Protection, Teams**
Platform: **US Instances, World tenant, Online**
Scope: **Compliance, Security, Administration**
Ring: **General Availability**
Type: **Tenant:**

Docu to check

Service Description, Working instructions for IT Support, User Knowledge base

More Info URL

<https://docs.microsoft.com/en-us/microsoft-365/compliance/dlp-microsoft-teams?view=o365-worldwide>

Microsoft Teams: Survivable Branch Appliance

68772

Survivable Branch Appliances (SBAs) are designed to ensure access to data and voice services in the event of a WAN outage. Microsoft is working with partners to provide this capability.

check before: **10/31/2020**
Status: **In development**
Created: **09/22/2020**
Product: **Teams**
Platform: **World tenant, Online**
Scope: **Administration, Security, Licensing**
Ring: **General Availability**
Type: **New feature, Admin impact**
Tenant:

Microsoft Teams: Transfer Calls between desktop and mobile

68776

Transfer calls between desktop and mobile allows a user to move their call between devices.

check before:	10/31/2020
Status:	In development
Created:	09/22/2020
Product:	Teams
Platform:	World tenant, mobile, Windows Desktop
Scope:	User
Ring:	General Availability
Type:	New feature, User impact
Tenant:	

Docu to check

User Trainings, Working instructions for IT Support, User Knowledge base

What's next to do normal Items

CAUTION New item - "Launched"

Microsoft Teams: PSTN usage report in Teams Admin Center

68757

Teams PSTN usage report in the Microsoft Teams admin center gives you an overview of calling and audio conferencing activity in your organization. You can view detailed calling activity for Calling Plans if you use Microsoft as your telephony carrier and for Direct Routing if you use your own telephony carrier.

check before:	05/31/2020
Status:	Launched
Created:	09/22/2020
Product:	Microsoft 365 admin center, Teams
Platform:	World tenant, Online
Scope:	Administration, Compliance, Licensing
Ring:	General Availability
Type:	New feature, Admin impact
Tenant:	

Docu to check

Working instructions for IT Support

Search Yammer using the Teams Communities app

MC222246

Users will soon be able to search for Yammer content within the Yammer Communities app for Microsoft Teams

This message is associated with Microsoft 365

"https://www.microsoft.com/en-us/microsoft-365/roadmap?filters=searchterms=64691" Roadmap ID 64691.

When this will happen

We will begin rolling this out to users at the end of September and expect to complete the rollout by the end of October.

check before:

09/22/2020

Status:

Launched

Created:

09/16/2020

Product:

Teams, Yammer

Platform:

World tenant, Online, mobile, Windows Desktop

Scope:

User

Ring:

General Availability

Type: Feature update,
User impact

Tenant:

Links 64691

Pictures in MC <http://img-prod-cms-rt-microsoft-com.akamaized.net/cms/api/am/imageFileData/RE4FOwY?ver=3e3c>

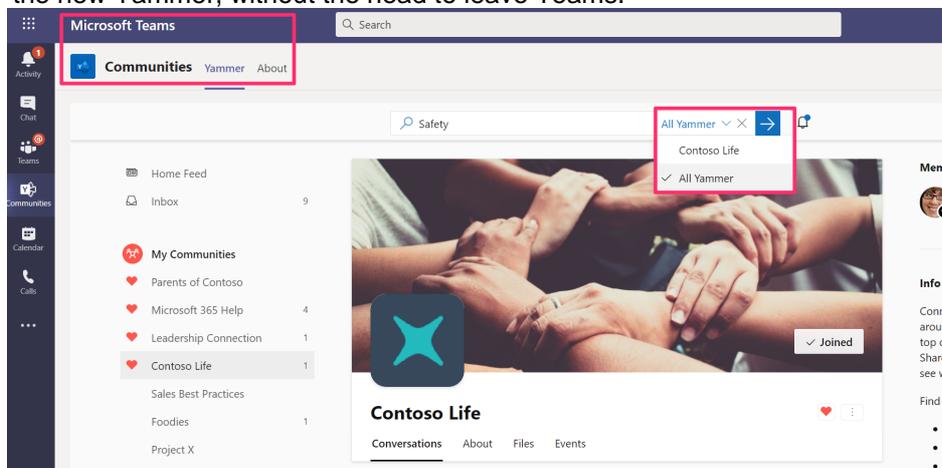
Docu to check User Trainings, User Knowledge base

Linked Item Details 64691 Title : Yammer: Search from the Communities app in Teams
64691 Description: Search Yammer communities and content from within the Communities app in Teams.

MS Preparations Share this news with users at your organization, and consider pinning the Communities app alongside Chats and Teams.

MS How does it affect me While using the Teams app, your users will be able to search all of Yammer or content within a specific community, including posts, communities, and profiles. The search works just as it does in the new Yammer, without the need to leave Teams.

Image



(Update) Teams meetings, end of meeting notification

MC222346

Updated September 24, 2020: To ensure the best possible experience for our users, we are delaying some of our deployments to reduce the amount of change flowing into the services. Please see the updated roll-out timeline below

We will soon be alerting Teams meeting participants when there are five minutes remaining in a scheduled meeting.

This message is associated with Microsoft 365

"<https://www.microsoft.com/microsoft-365/roadmap?filters=searchterms=67122>" Roadmap ID 67122.

When this will happen

We will begin the rollout in late September (previously mid-September) and expect it to be complete in early October (previously late September).

check before:	09/24/2020
Status:	In development
Created:	09/17/2020
Product:	Teams
Platform:	World tenant, Online
Scope:	User, UI
Ring:	General Availability

Type:	New feature, Updated message, User impact	Tenant:
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Links 67122

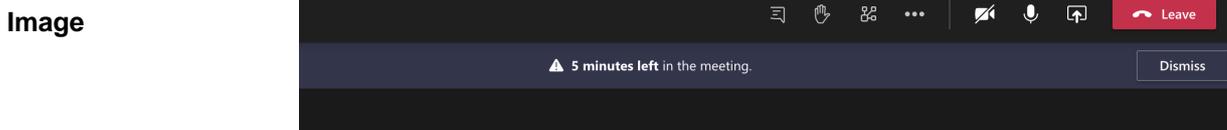
Pictures in MC <http://img-prod-cms-rt-microsoft-com.akamaized.net/cms/api/am/imageFileData/RE4FGIP?ver=a8a2>

Docu to check User Trainings, User Knowledge base

Linked Item Details 67122 Title : Microsoft Teams: End-of-meeting notifications
67122 Description: Microsoft Teams will automatically issue a 5-minute warning when the meeting is nearing a close - it will be triggered for all scheduled private, and channel meetings.

MS Preperations You might consider updating your end user training and documentation.
The notification cannot be configured or disabled in the admin portal.

MS How does it affect me Once available in your tenant, Teams will alert participants when there are five minutes remaining during any scheduled private or channel meeting. The notification will appear on screen for 10 seconds and disappear without any user action.



New Power Automate app for Teams

MC222580

A new Power Automate app will soon become available to eventually replace the existing Flow app in the Microsoft Teams app store. We announced that Microsoft Flow would become Power Automate at Ignite 2019.

This message is associated with Microsoft 365

"<https://www.microsoft.com/microsoft-365/roadmap?filters=searchterms=68120>" Roadmap ID 68120.

When this will happenThe new app will be available in the Teams app store beginning the end of September 2020.

check before:

09/28/2020

Status:

In development

Created:

09/22/2020

Product:

Power Automate, Teams

Platform:

World tenant, Online

Scope:

Administration, User

Ring:

General Availability

Type:

New feature,
User impact

Tenant:

Links 68120

Pictures in MC <http://img-prod-cms-rt-microsoft-com.akamaized.net/cms/api/am/imageFileData/RE4G6uf?ver=9651>

Docu to check User Trainings, User Knowledge base

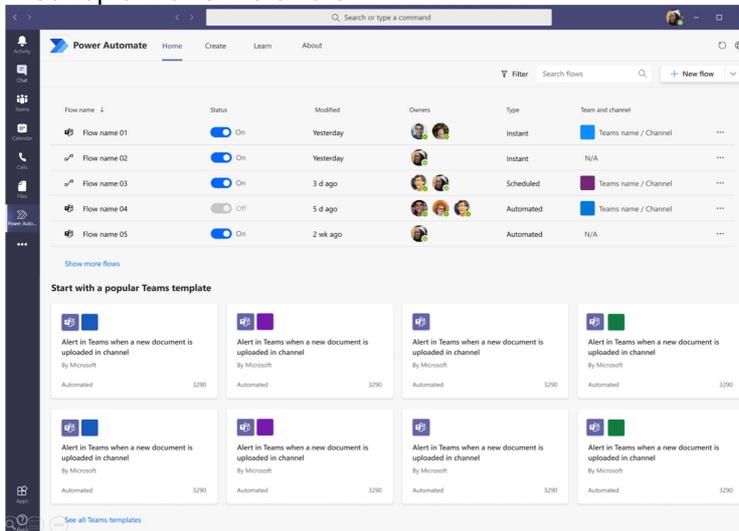
Linked Item Details 68120 Title : Microsoft Teams: Microsoft Teams and Power Automate - Simpler automation for everyone
68120 Description: A new Power Automate app for Teams will make creating and using automation simpler than ever. New workflow templates will be made available, and using those templates to build automation will become easier with a simplified editor experience.

MS Preparations Become familiar with Power Automate triggers and actions, in particular those that impact Teams. Consider updating any user documentation and training specific to Flow and educate your organization about how Power Automate can be used in Teams. You can disable the Power Automate app in the Teams Admin Center under Teams apps > Permission Policies, similar to other apps in Teams. Learn more:
"https://docs.microsoft.com/connectors/teams/" Connectors in Microsoft Teams (preview)
"https://docs.microsoft.com/power-automate/flows-teams" Create a flow in Teams
"https://docs.microsoft.com/power-automate/" Microsoft Power Automate documentation
"https://docs.microsoft.com/powerapps/" Power Apps documentation
"https://flow.microsoft.com/blog/" Power Automate blog
"https://preview.flow.microsoft.com/connectors/shared_teams/microsoft-teams/" Teams + Power Automate

MS How does it affect me The Power Automate app helps users build automation in Teams through more accessible and discoverable workflow templates. In addition, users can more easily customize templates to specific, user-defined, automation scenarios. Power Automate is a service for automating workflow across the growing number of apps and SaaS services that business users rely on.

Mock up of Power Automate

Image



We're changing the storage for new Teams meeting recordings to be stored on, and served from, OneDrive and SharePoint (ODSP) - instead of Microsoft Stream (Classic). Customers are able to opt in, opt out, or take no action with regard to these changes.

This change will apply to customers who either opt in or take no action following this announcement.

Key points:

Microsoft 365 Roadmap ID: "<https://www.microsoft.com/microsoft-365/roadmap?filters=featureid=67138>" target="_blank" style="background-color: rgb(255, 255, 255); font-family: sans-serif; font-weight: 400;">67138

Timing: Early October (October 5, 2020) – You can enable the Teams Meeting policy to have meeting recordings saved to OneDrive and SharePoint instead of Microsoft Stream (Classic)

End of October (October 31, 2020) – Meeting recordings in OneDrive and SharePoint will have support for English captions via the Teams transcription feature.

Early to mid-November (Rolling out between November 1 -15 , 2020) – All new Teams meeting recordings will be saved to OneDrive and SharePoint unless you delay this change by modifying your organization's Teams Meeting policies and explicitly setting them to "Stream"

Q1 2021 – No new meeting recordings can be saved to Microsoft Stream (Classic); all customers will automatically have meeting recordings saved to OneDrive and SharePoint even if they've changed their Teams meeting policies to Stream"

Rollout: Tenant level

Control: "<https://docs.microsoft.com/en-us/MicrosoftTeams/tmr-meeting-recording-change>" Admin via PowerShell

check before:	09/29/2020
Status:	In development
Created:	09/23/2020
Product:	OneDrive, SharePoint, Stream, Teams
Platform:	World tenant, Online
Scope:	Administration, Compliance, Multi-Geo
Ring:	General Availability

Type: Admin impact,
New feature,
User impact

Tenant:

Links	67138
Docu to check	Service Description, User Knowledge base
Linked Item Details	<p>67138 Title : Microsoft Teams: meeting recordings saved to OneDrive and SharePoint</p> <p>67138 Description: Ability to save Microsoft Teams meeting recordings to OneDrive and SharePoint for improved sharing capabilities, basic governance, automatic retention labels, go local, bring your own keys and, more that comes from recording video files and storing them in SharePoint and OneDrive.</p>
More Info URL	https://docs.microsoft.com/en-us/MicrosoftTeams/tmr-meeting-recording-change
MS Preparations	<p>Customers are able to opt in, opt out, or take no action with regard to these changes. Changes in this communication will apply to customers who either opt in or take no action.</p> <p>Tenant admins can opt in or opt out of OneDrive and SharePoint as the Teams meeting recording storage location via a Teams policy in PowerShell. Additionally, customers who wish to have captions for their meetings will need to enable transcript recording in Teams.</p> <p>In Q1 CY2021, saving Teams meeting recordings to Microsoft Stream (Classic) will no longer be allowed. Precise dates will be communicated in a subsequent post.</p> <p>Learn more: "https://docs.microsoft.com/MicrosoftTeams/tmr-meeting-recording-change" Use OneDrive for Business and SharePoint or Stream for meeting recordings</p>
MS How does it affect me	<p>This change impacts your organization in several ways:</p> <p>New featuresThe move to ODSP immediately unlocks long-awaited features including external and guest sharing, retention policy application (https://docs.microsoft.com/microsoft-365/compliance/apply-retention-labels-automatically), GoLocal support, and BYOK support for customers, with improved transcription quality, speaker attribution, transcript content search, and other features to follow in CY2021.</p> <p>Meeting storageNon-Channel meetings will be stored in the OneDrive of the person who clicked the record button in a special folder labeled "Recordings" – that sits at the top of the recorder's OneDrive. Channel meetings will be stored in a folder labeled "Recordings" under a folder named after the channel under the Team's document library.</p> <p>PermissionsAll meeting invitees - except for external users – in non-channel meetings will automatically get a shared link to access the meeting recording. External users will need to be explicitly added to the shared list by the meeting organizer or the person that clicked the record button. For Channel meetings, permissions will be inherited from the owners and members list in the channel.</p> <p>Feature gapsThe following gaps exist today:</p> <ul style="list-style-type: none"> Ability to block download of the video by meeting participants Ability to view and edit the transcript in the player, but closed captions will be present Non-English language transcripts/captions Variable playback speed in video player Transcript timeframe search (e.g., to find a specific point in time when something was discussed)

We are making it easier for IT admins to review, manage, and grant consent to app permissions. This message is associated with Microsoft 365 "https://www.microsoft.com/microsoft-365/roadmap?rtc=1&filters=&searchterms=67140" Roadmap ID 67140. When this will happen This feature be available in the Teams admin center the end of September.

check before: **10/03/2020**

Status: **In development**

Created: 09/26/2020

Product: Azure Active Directory, Graph API, Microsoft 365 admin center, Teams

Platform: Developer, World tenant, Online

Scope: Administration, Developer, Security, IT-Governance

Ring: Preview

Type: Admin impact, New feature, User impact

Tenant:

- Links** 67140,MC218561
 - Docu to check** Service Description, Automation / Scripts, Working instructions for IT Support
 - Linked Item Details**

MC218561 Title : (Updated) Introducing resource-specific consent for Microsoft Teams

67140 Title : Microsoft Teams: View app permissions and grant admin consent in the Microsoft Teams admin center

67140 Description: In Teams admin center global admins will be able to review and grant consent to Graph API permissions registered in Azure Active Directory, on behalf of the entire tenant for the permissions an app is requesting such as reading information stored in a team or sending an email on behalf of users. IT admins will also be able to review resource-specific consent (RSC) permissions for the apps within Teams admin center. With that admins will be able to unblock their users for the third-party apps they have already reviewed and approved to use in their organization.
 - MS Preperations** Learn more: "https://docs.microsoft.com/MicrosoftTeams/app-permissions-admin-center" View app permissions and grant admin consent in the Microsoft Teams admin center
 - MS How does it affect me**

We are announcing three changes in the Teams admin center:

Global admins will be able to review and grant consent to Graph API permissions registered in Azure Active Directory on behalf of the entire tenant for the permissions an app is requesting, such as reading information stored in a team or sending an email on behalf of users. Admins will be able to unblock third-party apps they have already reviewed and approved to use in their organization.

In July (MC218561) we released the "https://docs.microsoft.com/en-us/microsoftteams/platform/graph-api/rsc/resource-specific-consent" resource-specific consent (RSC) permissions model which granted team owners the ability to consent for an application to access and/or modify a team's data. With this change, IT admins will be able to review the permissions for RSC apps deployed by team owners.

IT admins can install apps with team scope to any team in their organization.
-

Microsoft Teams: Live Captions for 1:1 Calls

68775

Live Captions display the text version of the audio in the call.. This can be enabled via the control bar within the Call window.

check before: **10/31/2020**
Status: **In development**
Created: 09/22/2020
Product: Teams
Platform: World tenant, Online
Scope: Administration, Compliance, User
Ring: General Availability
Tenant:
Type: New feature, User impact, Admin impact

Docu to check Service Description, User Knowledge base, User Trainings

Microsoft Teams: Transcription for 1:1 Calls

68774

Transcription captures the text version of your Call and saves it for later use. This can be enabled via the control bar within the Call window.

check before: **10/31/2020**
Status: **In development**
Created: 09/22/2020
Product: Teams
Platform: World tenant, Online
Scope: User, AI, Compliance
Ring: General Availability
Tenant:
Type: User impact, Admin impact, New feature

Docu to check User Knowledge base, User Trainings

Microsoft Teams: 1:1 PSTN Call Recording

68777

Record 1:1 PSTN Calls.

check before: **10/31/2020**
Status: **In development**
Created: 09/22/2020
Product: Teams
Platform: World tenant, Online
Scope: Administration, Compliance, User
Ring: General Availability
Tenant:
Type: New feature, Admin impact, User impact

Microsoft 365 compliance center: Auto-apply retention labels for Teams meeting recordings

68689

With the storage of Teams meeting recordings moving to SharePoint and OneDrive, you can utilize the rich retention capabilities available in these platforms to manage the retention and deletion of meeting recordings. Support is also being added for automatic labeling capabilities to apply different retention periods or immutability to Teams meeting recording files, separated from the rest of your OneDrive and SharePoint files.

check before: **10/31/2020**
 Status: **In development**
 Created: 09/15/2020
 Product: Microsoft Compliance center, Teams
 Platform: World tenant, Online
 Scope: Compliance, Administration, Security
 Ring: Preview
 Type: Admin impact, New feature
 Tenant:

What's next to do minor Items

Advanced Audit: optional 10 year audit log retention add-on

68805

To help meet rigorous regulatory and internal compliance obligations or conduct longer running investigations, organizations can now add 10-year audit log retention to Advanced Audit. Once enabled, you can access the logs in the Microsoft 365 compliance center or through the Office 365 Management Activity API. The events will also soon be accessible across Microsoft 365 compliance solutions. 10-year audit log retention is generally available and E5 customers can try the feature today for a limited time at no additional cost. An add-on will be required from early 2021 to access this capability

check before: **08/31/2020**
 Status: **Rolling out**
 Created: 09/22/2020
 Product: Exchange, Microsoft Compliance center, OneDrive, Teams, Yammer
 Platform: Android, World tenant
 Scope: Compliance, Licensing, Administration
 Ring: General Availability
 Type: New feature
 Tenant:

Microsoft Teams: Microsoft Graph API for Teams Export (Preview)

68731

Enterprise Information Archiving (EIA) for Microsoft Teams is a key scenario for our customer as it allows them to solve for retention, indexing, e-discovery, classification, and regulatory requirements. The Teams Export API allows the export of Teams Messages (1:1 and group chat) along with attachments (file links and sticker), emojis, GIFs and user @Mentions. This API supports polling daily Teams messages and allows archiving of deleted messages up to 30 days.

check before: **08/31/2020**
Status: **In development**
Created: 09/22/2020
Product: Graph API, Teams
Platform: Developer, World tenant, Online
Scope: Compliance, Developer
Ring: Preview
Type: New feature
Tenant:

Docu to check Automation / Scripts

Microsoft Teams: Graph API permissions

68759

Administrators will be able to grant consent to Graph API permissions, on behalf of the entire tenant, they will be able to see granular permissions and provide resource-specific consent, simplifying app management procedure all in one place.

check before: **08/31/2020**
Status: **Rolling out**
Created: 09/22/2020
Product: Graph API, Teams
Platform: Developer, World tenant
Scope: Administration, Developer, Security
Ring: General Availability
Type: New feature, Admin impact
Tenant:

Docu to check Working instructions for IT Support, Automation / Scripts

CAUTION New item - "Launched"

Microsoft Teams: New Teams phone feature update

65593

Updates to Microsoft Teams phones available now (version 1449/1.0.94.2020071702). Includes: Home Screen with Meeting, Customize Quick Access to Apps, Auto Accept with Video for Meeting Nudges, and Teams Button Support as part of the update.

check before: **08/31/2020**
Status: **Launched**
Created: 09/22/2020
Product: Teams
Platform: World tenant, mobile
Scope: Developer, MDM, Administration
Ring: General Availability
Type: New feature
Tenant:

Docu to check User Knowledge base, Working instructions for IT Support

??Microsoft Teams: spotlight an individual video participant for all attendees in a Teams meeting for GCC and GCC High

67141

We are delivering the ability for presenters to lock on an individual video feed for all attendees to see during a Teams meeting. Once selected, the individual identified as the spotlight will be the main video shown to all participants. This applies to PC, Mac, mobile, and Microsoft Teams room systems.	check before:	08/31/2020
	Status:	In development
	Created:	09/24/2020
	Product:	Teams
	Platform:	US Instances, Online
	Scope:	User
	Ring:	General Availability
	Type: Feature update	Tenant:
Docu to check	User Knowledge base	

CAUTION New Item - "Launched"

Microsoft Teams: Delegate device management admin role in Teams Admin Center

68756

The device admin role can only view and manage the devices section in Teams Admin Center. This will allow Global Admins to restrict and control the permission of managing other Teams Admin Functions.	check before:	08/31/2020
	Status:	Launched
	Created:	09/22/2020
	Product:	Microsoft 365 admin center, Teams
	Platform:	World tenant, Online
	Scope:	Administration, MDM
	Ring:	General Availability
	Type: New feature, Admin impact	Tenant:
Docu to check	Working instructions for IT Support	

(Updated) New Riverbed CDN available in Microsoft Teams

MC220515

Updated September 22, 2020: We have updated the timeline below. Thank you for your patience. Soon you will be able to use a new Enterprise Content Delivery Network (CDN), Riverbed, should you need a CDN for live events in Microsoft Teams. When this will happen We will begin rolling this out in early September and expect the rollout to be complete by late September (previously mid-September).	check before:	08/31/2020
	Status:	
	Created:	08/18/2020
	Product:	Microsoft 365 admin center, Teams
	Platform:	World tenant, Online
	Scope:	Administration, Developer
	Ring:	
	Type: Admin impact, Feature update	Tenant:

Pictures in MC

http://img-prod-cms-rt-microsoft-com.akamaized.net/cms/api/am/imageFileData/RE4Dwkm?ver=0b72

Docu to check

Working instructions for IT Support

MS Preparations

You can select Riverbed via PowerShell, and Riverbed will be an option in the Microsoft Teams admin center.

- Set-CsTeamsMeetingBroadcastConfiguration -AllowSdnProviderForBroadcastMeeting \$True - SdnProviderName riverbed -SdnApiTemplateUrl "{API template URL provided by Riverbed}" - SdnApiToken "{API token GUID provided by Riverbed}"

Microsoft Teams admin center > Meetings > Live events settings

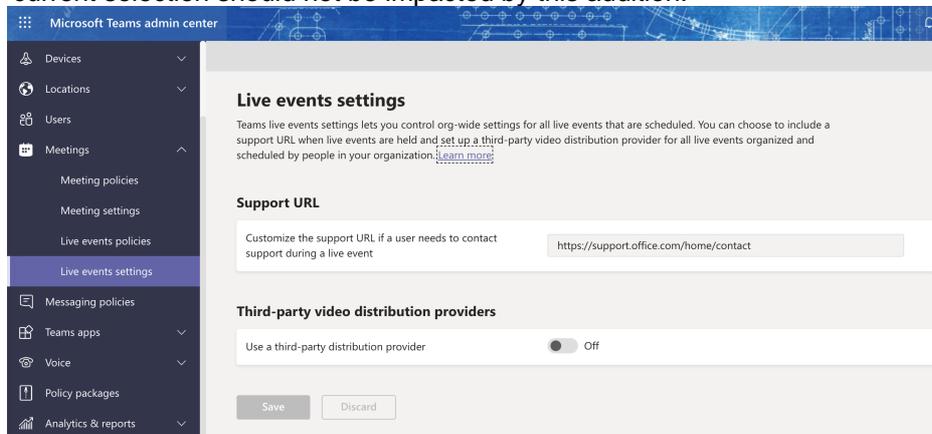
Learn more:

"https://docs.microsoft.com/microsoftteams/teams-live-events/what-are-teams-live-events" What are Microsoft Teams live events?

MS How does it affect me

Riverbed, the industry standard in network optimization, will soon support Microsoft 365 customers. You will be able to accelerate Teams traffic to increase workforce productivity. This change gives you another CDN provider that you can use for live events in your tenant. Your current selection should not be impacted by this addition.

Image



Organizational branding of Teams custom apps store

MC222261

You will soon be able customize the Teams Apps store with your organizational branding for line of business applications in your custom apps store.

This message is associated with Microsoft 365

"https://www.microsoft.com/microsoft-365/roadmap?rtc=1filters=searchterms=67111" Roadmap ID 67111.

When this will happen This feature will be available in late September.

check before: **09/23/2020**

Status: **In development**

Created: 09/16/2020

Product: Teams

Platform: World tenant, Online

Scope: Administration, UI, User

Ring: General Availability

Type: Admin impact, New feature, User impact
Tenant:

Links 67111

Pictures in MC <http://img-prod-cms-rt-microsoft-com.akamaized.net/cms/api/am/imageFileData/RE4FOvB?ver=0e8d>

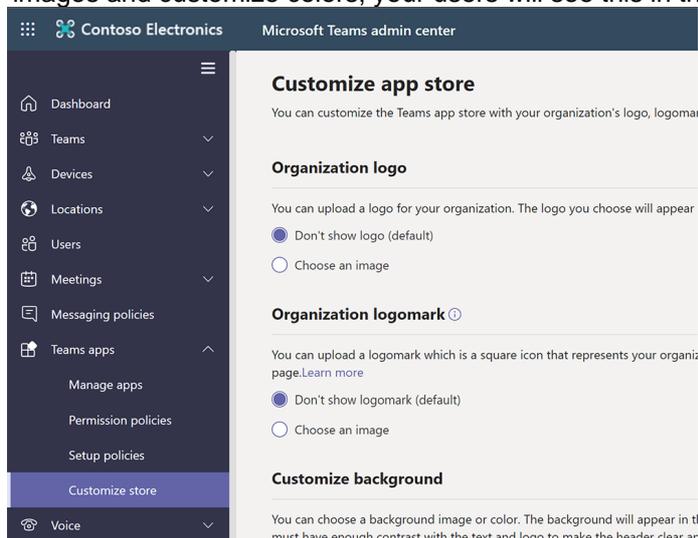
Docu to check User Trainings, Automation / Scripts

Linked Item Details 67111 Title : Microsoft Teams: Organizational branding for line-of-business Teams app catalog
 67111 Description: IT Admins will be able to customize their Teams line-of-business app catalog using their organization's branding. This will enhance the user experience for end users and increase organic discovery and use of an organization's line-of-business apps.
 67111 Url : <https://review.docs.microsoft.com/en-us/MicrosoftTeams/customize-your-app-store?branch=v-cichur-customize-the-app-store>

MS Preperations If your organization publishes line of business apps, prepare the brand assets needed to be able to "https://docs.microsoft.com/MicrosoftTeams/customize-your-app-store" customize your tenant app store. You will need:
 Company logo (240x60)
 Background image (1212x100) or Background color
 Logomark (32x32)

MS How does it affect me After you "https://docs.microsoft.com/MicrosoftTeams/customize-your-app-store" upload brand images and customize colors, your users will see this in their line of business app catalog.

Image



Advanced eDiscovery now supports linked content (modern attachments) from OneDrive and SharePoint Online

MC222627

Advanced eDiscovery will now support linked content (modern attachments) from OneDrive and SharePoint Online (OD/SPO). Linked content can be shared in Teams and Yammer chat messages and Outlook emails.

This message is associated with Microsoft

365"<https://www.microsoft.com/microsoft-365/roadmap?filters=searchterms=66185>" Roadmap ID 66185.

When this will happenWe will begin rolling this out in late September and expect the rollout to be complete by the end of October.

check before: **09/29/2020**

Status: **Rolling out**

Created: 09/23/2020

Product: eDiscovery, Exchange, Office 365 Advanced Compliance, OneDrive, Outlook, SharePoint, Teams, Yammer

Platform: Online, Web, World tenant

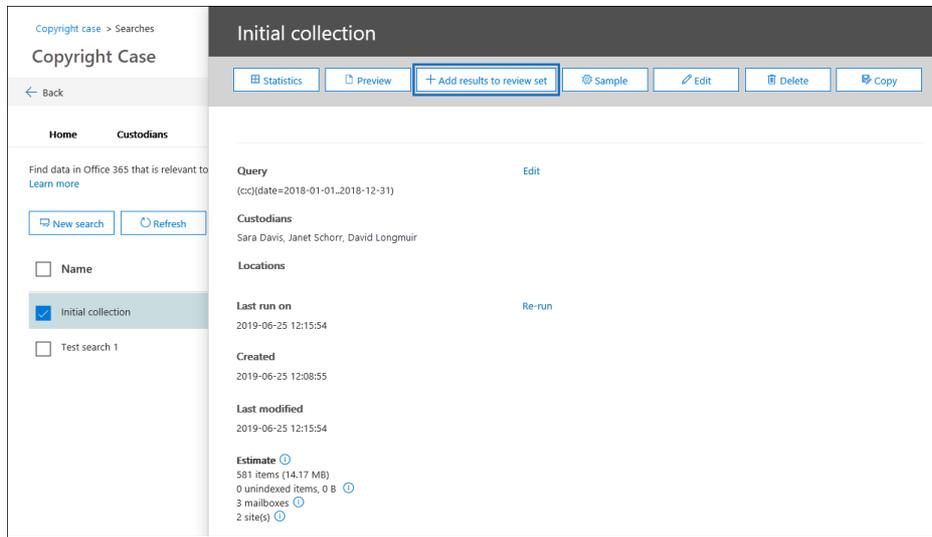
Scope: Administration, Compliance, Security, User

Ring: General Availability

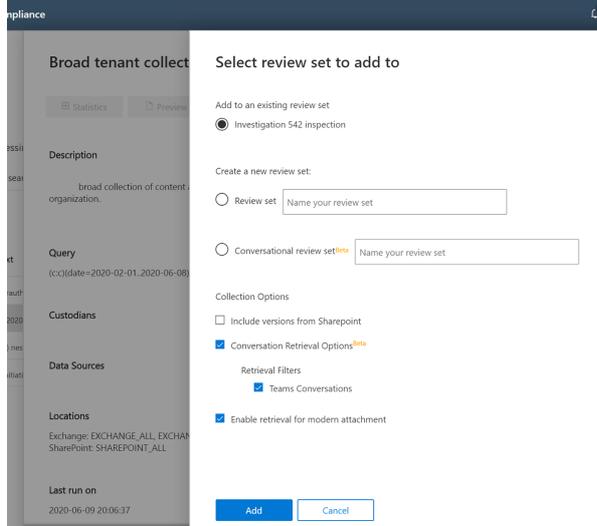
Type: Admin impact, New feature Tenant:

Links	66185
Pictures in MC	https://docs.microsoft.com/microsoft-365/media/c1b4fc00-7a15-4587-b9b0-ce594bb02e4d.png http://img-prod-cms-rt-microsoft-com.akamaized.net/cms/api/am/imageFileData/RE4GbHJ?ver=4c5bf
Docu to check	Working instructions for IT Support
Linked Item Details	<p>66185 Title : Advanced eDiscovery: Supporting linked content from OneDrive and SharePoint Online (modern attachments)</p> <p>66185 Description: To help streamline discovery of linked content, Advanced eDiscovery natively groups linked content from OneDrive and SharePoint Online in the same family as the original Outlook email or Teams and Yammer chat message—streamlining the process of collecting, reviewing, and exporting the related content without additional configuration.</p>
MS Preperations	<p>Ask the Advanced eDiscovery manager in your organization to review this new functionality in a pre-production tenant and to determine how your organization might use this enhanced document retrieval in its investigations.</p> <p>Learn more:</p> <p>"https://docs.microsoft.com/microsoft-365/compliance/add-data-to-review-set#define-options-to-scope-your-collection-for-review" Define options to scope your collection for review</p> <p>"https://techcommunity.microsoft.com/t5/microsoft-security-and/improving-ediscovery-workflows-and-enhancing-your-forensic/ba-p/1696658" Improving eDiscovery workflows and enhancing your forensic investigations</p>
MS How does it affect me	<p>Advanced eDiscovery in Microsoft 365 provides an end-to-end workflow to preserve, collect, review, analyze, and export data that's responsive to your organization's internal and external investigations.</p> <p>When Advanced eDiscovery administrators and managers use the Search tool to identify relevant documents, they can add those search results to a review set.</p> <p>Exchange 2016 introduced document collaboration that allowed on-premises users to integrate attachments stored on OD/SPO directly into email sent from Outlook on the web. Document collaboration is now supported by all Outlook clients. Rather than attach a file to an email, users insert a link to a file that is stored in OD/SPO. This feature is often called modern attachments, and it reduces storage demands on the Exchange server. However, because these files are stored outside of the Exchange server, until now they were not included in a collection and review set. Your Advanced eDiscovery team now has three options for collecting the results of a search into a review set (pre-existing or new):</p> <p>Conversational review set (beta) Select this to see email and chat enabled as threaded conversations.</p> <p>Enable retrieval for modern attachment Select this to review documents referenced in Outlook as a modern attachment (a link to a SPO/ODB source) as well as any SPO/ODB documents that are included as a link in Outlook or Teams.</p> <p>Include versions from SharePointSelect this to make a copy of all versions of a SharePoint file per the version limits and search parameters of the collection.</p>

Image



Image



Microsoft Teams: Nokia Session Border Controller certification for Direct Routing

68768

Microsoft has partnered with Nokia to certify that their SBCs work with Direct Routing.

check before: **09/30/2020**
 Status: **Rolling out**
 Created: **09/22/2020**
 Product: **Teams**
 Platform: **World tenant**
 Scope: **Administration, MDM**
 Ring: **General Availability**
 Type: **Feature update**
 Tenant:

Docu to check Working instructions for IT Support

Outlook for Android: Adds SharePoint news and Teams Meeting recordings to Discover

70112

		check before:	09/30/2020
		Status:	In development
		Created:	09/23/2020
		Product:	Outlook, SharePoint, Stream, Teams
		Platform:	Android, Education, US Instances, World tenant
		Scope:	User
		Ring:	Monthly Channel (Standard)
		Type:	New feature
Docu to check	User Knowledge base	Tenant:	

Microsoft Teams: 6 New Calling Plan Countries

68773

		check before:	09/30/2020
		Status:	In development
		Created:	09/22/2020
		Product:	Teams
		Platform:	World tenant, Online
		Scope:	Licensing, Administration
		Ring:	General Availability
		Type:	Feature update
Docu to check	Service Description	Tenant:	

Microsoft Teams: Approvals in Teams

68724

		check before:	09/30/2020
		Status:	In development
		Created:	09/22/2020
		Product:	Teams
		Platform:	World tenant, Online
		Scope:	User, Administration
		Ring:	General Availability
		Type:	New feature
Docu to check	User Knowledge base, Working instructions for IT Support	Tenant:	

Outlook for iOS: Use your voice to initiate a phone or Teams call

68304

Start using your voice in Outlook to connect and call a specific person via their phone or Teams.

check before: **09/30/2020**
 Status: **In development**
 Created: 09/02/2020
 Product: Outlook, Teams
 Platform: Education, iOS
 Scope: User
 Ring: Monthly Channel (Standard)
 Type: New feature Tenant:

Docu to check User Knowledge base, User Trainings

Microsoft Teams: Meetings extensibility

68733

Teams meeting extensibility will enable developers to integrate their apps into the experience and construct of a meeting. New meeting surfaces, such as pre-/post- meeting tabs, in-meeting side panel, and content notifications will provide more areas to build richer interaction points for users. New meeting APIs will allow developers to enable their apps to be aware of meeting and participant context, such as roster, roles, and permissions.

check before: **09/30/2020**
 Status: **In development**
 Created: 09/22/2020
 Product: Teams
 Platform: Developer, World tenant, Online
 Scope: Developer, Administration
 Ring: General Availability
 Type: New feature Tenant:

Docu to check Service Description

Microsoft Teams: Microsoft Teams EHR connector

68728

The new Microsoft Teams EHR connector will allow clinicians and patients to launch a virtual patient visit or consult with another provider in Teams directly from their electronic health record system.

check before: **09/30/2020**
 Status: **In development**
 Created: 09/22/2020
 Product: Teams
 Platform: World tenant, Online
 Scope: Compliance, Security, Administration
 Ring: General Availability
 Type: New feature Tenant:

Docu to check Service Description, User Knowledge base

Microsoft Teams: Power Automate actions for meetings, teams, channels, and chat

68752

	check before:	09/30/2020
	Status:	In development
New Power Automate actions: "Create a Teams meeting", "Send message to a channel", "get @mention token", "Create a team", "Add users to a team"; New Power Automate triggers: "User leaves a team."	Created:	09/22/2020
	Product:	Power Automate, Teams
	Platform:	World tenant, Online
	Scope:	User, Developer
	Ring:	General Availability
	Type:	Feature update
		Tenant:
Docu to check	Automation / Scripts, User Knowledge base	

Microsoft Teams: Direct guest join for Zoom and WebEx Meetings

68736

	check before:	09/30/2020
	Status:	Rolling out
Now Teams Rooms and Zoom Room devices can connect to each other's web meeting experience via embedded web technologies. This is intended to reduce the friction you experience when trying to join calls from external partners or clients who may not be using the same meeting service.	Created:	09/22/2020
	Product:	Teams
	Platform:	World tenant, Online, mobile
	Scope:	Administration, Developer, MDM
	Ring:	General Availability
	Type:	New feature
		Tenant:
Docu to check	Automation / Scripts, Working instructions for IT Support	

Microsoft Teams: Manage Teams displays in Team Admin Center

68754

	check before:	09/30/2020
	Status:	In development
We are adding the Teams Display, one more device category that can be now managed within Teams Admin Center.	Created:	09/22/2020
	Product:	Microsoft 365 admin center, Teams
	Platform:	World tenant, Online
	Scope:	Administration, MDM
	Ring:	General Availability
	Type:	New feature, Admin impact
		Tenant:
Docu to check	Working instructions for IT Support	

Microsoft Teams: ARM 64 Native Teams App

68725

We will soon release a native ARM64 Teams client that provides improved performance and reliability on ARM devices.

check before: **09/30/2020**
Status: **In development**
Created: 09/22/2020
Product: Teams
Platform: World tenant, Windows Desktop, mobile
Scope: MDM, Administration
Ring: General Availability
Type: New feature
Tenant:

Docu to check Automation / Scripts

Records Management: Regulatory record labels

MC222757

As announced at Ignite, we're introducing the public preview of regulatory record labels which further enhance immutability of labeled items. These new labels prevent metadata changes, records movements, and records versioning. They also block users and administrators from removing a label once applied.

This message is associated with Microsoft 365
"<https://www.microsoft.com/microsoft-365/roadmap?filters=&searchterms=63062>" Roadmap ID 63062.
When this will happen This feature is available now worldwide.

check before: **10/01/2020**
Status: **Rolling out**
Created: 09/24/2020
Product: Exchange, OneDrive, SharePoint, Skype for Business, Teams
Platform: Online, World tenant
Scope: Administration, Compliance, Security
Ring: Preview, Targeted Release
Type: Admin impact, New feature
Tenant:

Links	63062
Docu to check	Service Description, User Knowledge base, Working instructions for IT Support
Linked Item Details	<p>63062 Title : Records Management: Regulatory Records (public preview)</p> <p>63062 Description: Provides customers the ability to declare items in SharePoint Online as regulatory items. These labels are more stringent label vs record labels. Targeted to Financial services or other industries who have WORM compliance requirements. Will update the Cohasset assessment to include SharePoint Online.</p> <p>63062 Url : https://docs.microsoft.com/en-us/microsoft-365/compliance/records-management?view=o365-worldwide</p>
MS Preperations	<p>Review a "https://docs.microsoft.com/microsoft-365/compliance/records-management#compare-restrictions-for-what-actions-are-allowed-or-blocked" detailed comparison of the restrictions a regulatory record label enforces, including which actions are allowed or blocked.</p> <p>If you would like to take advantage of this new functionality, "https://docs.microsoft.com/microsoft-365/compliance/declare-records" here's how to get started.</p> <p>"https://docs.microsoft.com/microsoft-365/compliance/records-management" Learn about records management in Microsoft 365.</p>
MS How does it affect me	<p>If your organization requires records to comply with high immutability standards, you can leverage regulatory record labels to enforce the maximum restrictions available in Microsoft 365.</p> <p>This new capability, when configured as recommended, can help you meet SEC 17a-4, FINRA Rule 4511, and CFTC Rule 1.31 (c) – (d) requirements for SharePoint, OneDrive for Business, Exchange email messages, and certain Teams and Skype for Business content.</p>

Microsoft Teams: Power BI improved tab/channel experience (Preview)		68764
	check before:	10/31/2020
Improved look and feel, expanded view to see visualization better.	Status:	In development
	Created:	09/22/2020
	Product:	Power BI, Teams
	Platform:	World tenant, Online
	Scope:	UI
	Ring:	Preview
	Type: Feature update	Tenant:
Docu to check	User Trainings	

Microsoft Teams: Power BI stage view in chat (Preview)

68763

Share a link to a report that is already is set to the view of the person that is sharing.

check before: **10/31/2020**
Status: **In development**
Created: 09/22/2020
Product: Power BI, Teams
Platform: World tenant, Online
Scope: User, Developer
Ring: Preview
Type: Feature update
Tenant:

Docu to check User Knowledge base, Working instructions for IT Support

Microsoft Teams: Seamlessly make your bot available to your colleagues in Teams

68766

Makes bot deployment easier, yet controlled through admin approval. Click the "Make available in Teams" button in top-right in Power Virtual Agents web app.

check before: **10/31/2020**
Status: **In development**
Created: 09/22/2020
Product: Teams
Platform: Web, World tenant, Online
Scope: Administration
Ring: General Availability
Type: Feature update
Tenant:

Docu to check Working instructions for IT Support

Microsoft Teams: Device management automatic alerting in Teams Admin Center

68755

Device management automatic alerting provides more efficiency in identifying devices issues by triggering notifications that can be turned into an immediate correction action.

check before: **10/31/2020**
Status: **In development**
Created: 09/22/2020
Product: Microsoft 365 admin center, Teams
Platform: World tenant, Online, mobile
Scope: Administration, MDM
Ring: General Availability
Type: Admin impact, New feature
Tenant:

Docu to check Working instructions for IT Support

Microsoft Teams: Large event reporting and analytics improvements in Teams

68760

Admin Center

Data management capabilities for large event reporting, such as search, filter, pagination, and exporting of the data for better analysis.

check before: **10/31/2020**
Status: **In development**
Created: 09/22/2020
Product: Microsoft 365 admin center, Teams
Platform: World tenant, Online
Scope: Administration, Compliance
Ring: General Availability
Type: New feature Tenant:

Docu to check Working instructions for IT Support

Microsoft Teams: PVA app for Teams

68767

New Power Virtual Agents ap for teams where you can make and publish a Power Virtual Agents bot without leaving Teams.

check before: **10/31/2020**
Status: **In development**
Created: 09/22/2020
Product: Teams
Platform: World tenant, Online
Scope: Administration, User, IT-Governance
Ring: General Availability
Type: New feature Tenant:

Docu to check User Knowledge base

Microsoft Teams: New Calling Experiences

68771

Simplify the calling experience with a streamlined view that shows contacts, voicemail and calling history together, making it easier to initiate or return a call with a single click.

check before: **10/31/2020**
Status: **In development**
Created: 09/22/2020
Product: Teams
Platform: World tenant, Online
Scope: UI
Ring: General Availability
Type: Feature update Tenant:

Docu to check User Trainings

Microsoft Teams: Collaborative Calling

68770

Collaborative calling enables customers to connect a call queue to a channel in Teams. Users can collaborate and share information in the channel while taking calls in the queue. This feature is ideal for scenarios such as an IT help desk or HR hotline. IT admins can quickly connect call queues to specific channels, and team owners can manage the settings.

check before: **10/31/2020**
Status: **In development**
Created: 09/22/2020
Product: Teams
Platform: World tenant, Online
Scope: Administration, User
Ring: General Availability
Type: New feature, Admin impact
Tenant:

Docu to check

Service Description, Working instructions for IT Support, User Knowledge base

Microsoft Teams: Enhanced Power BI app for Teams (Preview)

68762

Enhancements to the Power BI app for Teams will make it easier to discover data from across the organization and quickly create visualizations from Excel datasets right within Teams, collaborate more effectively, and make decisions based on real-time insight. It creates a centralized place for users to find and analyze data, while enhancing usage of Excel and Teams with embedded channel, chat, and meeting experiences.

check before: **10/31/2020**
Status: **In development**
Created: 09/22/2020
Product: Power BI, Teams
Platform: World tenant, Online
Scope: User
Ring: Preview
Type: New feature, User impact
Tenant:

Docu to check

Working instructions for IT Support, User Knowledge base

Microsoft Teams: Native Teams authentication for PVA bots

68765

Maker can customize bots to provide personal content knowing which user is interacting with the bot. Contextual awareness of user - knows that "John Smith" is asking the question to the bot.

check before: **10/31/2020**
Status: **In development**
Created: 09/22/2020
Product: Teams, Azure Active Directory
Platform: World tenant, Online
Scope: Developer, Administration, IT-Governance
Ring: General Availability
Type: New feature
Tenant:

Docu to check

Working instructions for IT Support

	check before:	10/31/2020
Microsoft has partnered with Ericsson to certify that their SBCs work with Direct Routing.	Status:	In development
	Created:	09/22/2020
	Product:	Teams
	Platform:	World tenant
	Scope:	Administration, MDM
	Ring:	General Availability
	Type:	Feature update
		Tenant:

Docu to check Working instructions for IT Support



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